

STANDARD WARRANTY CERTIFICATE

This Certificate of Warranty guarantees that SURF n Ink Tattoo Studio will touch-up your tattoo at no additional charge if required, subject to the following conditions:

Aftercare Guidelines: The aftercare guidelines in this brochure must be followed exactly. Any variation in the care of your tattoo from these guidelines will result in your warranty becoming null and void.

Tattoo Aftercare Product: SURF n Ink Tattoo Studios has tested countless tattoo aftercare products and methods so that we can offer you the best products and advice. You must use the aftercare product recommended by SURF n Ink Tattoo Studio unless your doctor has advised otherwise. This warranty will become null and void if any other product is used.

Changes and Additions: Any additions to the tattoo, change of mind in the design, or change of mind in the artist tier level chosen, will incur additional charges. Additions or changes of mind are not covered under this warranty.

Cuts, Scrapes and Scaring: If an area of your tattoo becomes cut, scratched or the skin has been damaged in some way due to injury unrelated to the tattoo, a touch-up is not covered under this warranty.

Layers: Some artists tattoo in a painting-like manor, using 'layers'. This means they will tattoo one 'layer' in a session, and then request that you allow the tattoo to heal, and come back for another session/s for additional layer/s. This process is often used to achieve greater detail, sharpness, saturation and a higher quality end product. This is not considered a touch-up and is not covered under this warranty. If your artist wishes to tattoo you in this way, he/she will notify you prior to beginning the tattoo to ensure your approval.

Unfinished Tattoos: In the event that your tattoo requires additional session/s for reasons including but not limited to; the session ending due to pain or sickness, the session ending due to other plans or commitments by either party, or the tattoo is too large to finish in a single session; the following session/s will incur additional fees and is not considered a touch-up for the purposes of this warranty.

Warranty Claims: All claims for warranties must be made within 6 months of the original tattoo session date as written on the front of this card. The artist who originally applied the tattoo will complete all touch-ups. If the tattoo artist is no longer employed at the time, another artist will be appointed by SURF n Ink Tattoo Studios to touch-up the tattoo at no extra charge. You must present this card at the time of booking.

Bookings and Cancellations: All touch-ups must be booked in advance and are subject to availability. If you do not attend your scheduled booking or cancel less than 48 hours prior to the booking, this warranty becomes null and void.

STAGE ONE - The 1st 48hrs

General Advice:

- Keep it clean
- No sun, sand or swimming
- No tight fitting clothing
- No working out

AT THE STUDIO: Your artist has applied your tattoo using strict infection control procedures and single-use equipment. It is now up to you to keep it free from bacteria and infection. Your artist will cover your tattoo with a bandage or plastic covering to protect it from microscopic bacteria and infection. Do not remove it until _____*. **The time frame to remove the bandage will vary depending on the time of day your tattoo session finishes, the size of your tattoo, as well as the type of covering applied.*

STEP ONE: REMOVE PLASMA

Start with freshly washed hands. Carefully remove the bandage, wash the area and remove all plasma (the gooey stuff). Use a mild, non-perfume liquid soap and your hand, and rub slowly and gently until your skin is smooth. This can be done in the shower. Do not use bar soap, loofah's or cloths. *Warning: failing to remove the plasma will result in hardening. This hardened scab-like plasma is then very likely to fall or rub off, taking pieces of your ink with it!*

STEP TWO: "FLUSH & CLOSE" YOUR PORES

Once plasma is removed, turn the water to as warm as you can handle it and run the water over your tattoo for a few seconds. Next, turn the water to cold and leave your tattoo under the water for a few more seconds. This process will flush out access plasma and close your pores to assist in keeping your tattoo free from bacteria and infection.

STEP THREE: AIR & MOISTEN

Pat your tattoo dry with clean paper towel (do not use regular towels or cloths) and leave uncovered for 20-60 minutes being careful not to touch it or rub up against anything. Next, with freshly washed hands, apply a small amount of tattoo aftercare over the entire tattoo. Do not saturate the tattoo, just keep it moist; only a thin layer of aftercare is required. Your tattoo may need to be covered again with plastic wrap.* **When to cover? If there is any risk of the tattoo touching anything that has not been freshly cleaned (i.e the seat of your car or the bus, your bedsheets, your jewellery, dust from a construction job... basically anything at all!), then cover it again with plastic wrap.*

STEP FOUR: REPEAT

Repeat steps one and three every 4 to 8 hours. Do this for the next two to three days, always washing before applying aftercare cream.

STAGE TWO - Don't Scratch

SKIN CHANGES

Once all the plasma has been released, your skin will continue the healing process by creating a barrier of defence. Sometimes the skin feels plastic-like or hardens slightly at this stage. To keep your tattoo from drying out, continue to apply your tattoo aftercare product on clean skin as required (usually two or more times daily).

FLAKING

Your tattoo will begin to flake. Most people will experience an itching sensation during this stage. (If you don't – consider yourself lucky!) Do not pick at or scratch your tattoo! Allow the flakes to fall off naturally. *Warning: this step is extremely important. Picking at your tattoo is one of the worst things you can do to it and can result in dropouts and delayed healing.* Continue to apply your tattoo aftercare product on freshly washed skin during this stage.

STAGE THREE - Stabilization

SKIN RE-BUILDING

Your tattoo is no longer flaking and appears to be healed. Your skin will continue to re-build itself and the skin will need to 'settle' into its final form. Sometimes it can take time for the vibrancy of your tattoo to really shine through. It can also take some time before your skin is ready for another session in the same area. Be patient! Stay away from exfoliating scrubs for a while too!

TATTOO LONGEVITY

SUN PROTECTION

All tattoos will fade to some degree over time, especially colours. The degree and speed that your tattoo fades will depend almost entirely on the amount of sun you expose it to. So if you want your ink to stay vibrant, moisturise your tattoo frequently and always, always, always wear sunscreen! We recommend a broad spectrum sunscreen that is zinc free such as Original SIN Sunscreen or Inkcure Anti-Fade Moisturiser.